

▪ **What is an ambassador animal?**

Zoo ambassador animals are animals that are specifically trained to interact closely with the public either off or on zoo-grounds. These animals are only viewable to the public through educational programs, private meet n' greets, 'walk-about' during events, Zoomobile presentations, etc.

▪ **When can I scheduled my interaction?**

Your personal ambassador animal meet n' greet can be scheduled most days of the week upon availability. Call us today to see when a zoo educator would be available to meet with you.

▪ **How do I pay?**

Payment for your ambassador animal meet n' greet will be due at the time of booking. You can pay over the phone, or stop in to make a payment in the gift shop.

▪ **Where do I go when I arrive?**

When you arrive to the zoo, notify the gift shop that you have a scheduled ambassador animal meet n' greet, and they will contact a zoo educator to meet you at the gift shop.

▪ **How long will my interaction be?**

Ambassador animal meet n' greets are approximately 30 minutes long, depending on how many animals you have chosen to meet. If you have chosen to meet 3 animals, your interaction might take up to 40 minutes.

▪ **Will I get to hold any animals?**

Utica Zoo policy does not allow the visiting public to hold or handle any animal. However, most of our ambassador animals are touchable, with the exception of birds of prey and some invertebrates and amphibians.

▪ **Can I take pictures?**

Yes! Feel free to bring you phone or a personal camera with you to your meet n' greet to take some fun photos. You might even get to take a selfie with an owl! *Unfortunately, we are not providing photo packages for ambassador animal meet n' greets at this time.*